

Financial and Administrative Services Department
Purchasing Office
P. O. Box 1088, Austin, TX 78767

(512) 974-2500

November 23, 2005

Ms. Lynn Loring
Collection Company of America
700 Longwater Dr.
Norwell, MA 02061

Re: Solicitation No. MO053000309
Collection of Delinquent Emergency Medical Services Accounts

Dear Lynn:

The Austin City Council has approved the execution of a contract with your company for the above-referenced item as follows:

Date of Award: November 17, 2005
Contract Term: November 14, 2005 through November 13, 2006, with three 12-month extension options

Contract No.: R060003
Dollar Value: \$209,000.00

Council Agenda Date: October 6, 2005

Attached is a copy of all contract terms and conditions. Thank you for your interest in doing business with the City of Austin. If you have any questions regarding this contract, please contact me at (512) 974-2995.

Sincerely,

Mick Osborne, Sr. Buyer
Purchasing Office
Finance and Administrative Services Department
Enclosure

cc: John Ralston, EMS